

Pet policy (English)

When you stay here with your pet, you need to agree to these terms. In addition, the consent of the representative to this agreement is deemed to have been obtained by all members of the same group.

I agree to the terms regarding pets.

1. About pets who can be accommodated

- a. Pets who can be accommodated are limited to "dogs" who have been vaccinated against rabies within one year.
- b. Please refrain from staying with aggressive pets that have a habit of biting people or other dogs.
- c. Pets are limited to small and medium-sized dogs under 50cm in height.
- d. No more than 3 pets are allowed.
- e. However, only Ariake (Large Dog Suite) and villas can accommodate large dogs. Also, if you bring a large dog, you can stay with a total of 2 pets.

2. How to spend time indoors

- a. Menstruating pets must use diapers.
- b. Please wipe your pet's hands and feet clean when entering the room.
- c. If you mark or excrete on something other than the pet sheet in the room, please clean it with the cleaning tool provided in the room and notify the staff. Depending on the situation, we may charge a cleaning fee.

3. Other details

- a. Please do not put pets on the bed.
- b. Please note that we will charge a reasonable amount for damage or stains to facilities, furniture, equipment, etc. caused by pets.
- c. Please be sure to use a leash in every place other than the dog run, and be careful not to cause trouble or harm to other guests. Please bring your leash.
- d. The owner is responsible for the disposal of excrement inside and outside the facility.
- e. Pets are not allowed in certain areas of the facility.
 1. In the hot spring facility
 2. Inside the reception (excluding the deck area)
 3. Playground equipment space
 4. Sauna space (sauna tent, water bath)
- f. If your dog barks unnecessarily or mounts, stop it immediately.
- g. Please note that if there is any false information in your application or if you violate these Terms during your stay, we may refuse your stay.
- h. In the unlikely event that another customer, pet, or other customer's belongings are harmed or damaged, you are responsible for dealing with it. Please note that the facility will not be held responsible."
- i. The facility will not be held responsible for unforeseen accidents such as injury, death, theft, escape, etc. of pets.

name
